

824 Application Advice

This document defines Safeway Inc.'s guidelines of EDI Transaction Set 824, Application Advice, VICS Version 004010. It does not vary from the X12/UCS/VICS standards. Only segments and elements that are required by Safeway are included in this map. All specific values are clearly noted in the description or enumerated in tables provided.

This document also defines the content of selected data elements as they pertain to the way that Safeway Inc. currently does business with our EDI trading partners.

IMPORTANT:

- All Safeway vendors sending EDI invoice, CRP purchase orders, or price change transactions are **REQUIRED** to receive the 824, Application Advice transaction set.
- Safeway is using the 824 transaction to notify trading partners of EDI transactions that were “rejected” by Safeway’s “internal systems” due to missing or invalid data transmitted.
- 997 **MUST** be sent to Safeway to confirm receipt of 824 transmission.
- This is unrelated to EDI syntax errors as reported on 997.
- The 824 transaction set is not used to communicate receipt of a transaction.
- The appropriate business areas within our company **MUST** have knowledge of the rejected EDI transaction. Please communicate and resolve with these business departments.
(i.e. – Accounts Receivable Dept. for rejected invoice, and Procurement or EDS Dept. for CRP 855 issues)
- Safeway cannot provide an outbound 824 test. However, we have provided sample test data that your company can use for internal testing.

PLEASE REVIEW ALL 824s CAREFULLY. IF THE 824 INDICATES THAT YOUR ORIGINAL EDI TRANSACTION WAS REJECTED, IT MEANS THAT YOUR TRANSACTION DID NOT REACH SAFEWAY SYSTEMS. THIS TRANSACTION MUST BE CORRECTED AND RE-TRANSMITTED. An 824 can also indicate errors where only some line items are rejected. Follow the instruction on the error details page at the end of this document.

824 Application Advice
Version Release VICS 004010

Functional Group ID = AG

DOCUMENT STRUCTURAL HIERARCHY

COMMUNICATION CONTROL HEADERS

| Position | Segment ID | Name | Req | Max Use |
|----------|------------|----------------------------|-----|---------|
| | ISA | Interchange Control Header | M | 1 |
| | GS | Functional Group Header | M | 1 |

HEADER

| Position | Segment ID | Name | Req | Max Use |
|---------------------|----------------------------|---------------------------------------|-----|---------|
| 010 | ST | Transaction Set Header | M | 1 |
| 020 | BGN | Beginning Segment | M | 1 |
| LOOP ID – N1 | (Loop Repeat >1) | | | |
| 030 | N1 | Name | O | 1 |
| 080 | PER | Administrative Communications Contact | O | 3 |

DETAIL

| Position | Segment ID | Name | Req | Max Use |
|--------------------------|----------------------------|-------------------------------------|-----|---------|
| LOOP ID – OTI | (Loop Repeat >1) | | | |
| 010 | OTI | Original Transaction Identification | M | 1 |
| 030 | DTM | Date/Time Reference | O | 2 |
| 050 | AMT | Monetary Amount | O | >1 |
| LOOP ID – OTI/TED | (Loop Repeat >1) | | | |
| 070 | TED | Technical Error Description | O | 1 |
| 080 | NTE | Note/Special Instruction | O | 100 |
| 090 | SE | Transaction Set Trailer | M | 1 |

COMMUNICATION CONTROL TRAILERS

| Position | Segment ID | Name | Req | Max Use |
|----------|------------|-----------------------------|-----|---------|
| | GE | Functional Group Trailer | M | 1 |
| | IEA | Interchange Control Trailer | M | 1 |

VICS 824 004010
APPLICATION ADVICE

Last Modified: 03/11/2004, 1:40 PM

| EDI | NAME | STANDARDS | | | | | SAFEWAY |
|-----|------|-----------|-----|-----|-----|------|-------------------|
| | | Code | Req | Min | Max | Atrb | REQUIRED/ACCEPTED |

HEADER

| ISA | Interchange Control Header | | | | | | |
|--|-------------------------------|-----|---|----|----|----|---|
| ISA01 | AUTHORIZATION INFO QUALIFIER | I01 | M | 2 | 2 | ID | 00 = NO AUTHORIZATION INFO PRESENT |
| ISA02 | AUTHORIZATION INFORMATION | I02 | M | 10 | 10 | AN | NO INFO BUT BLANK-FILLED |
| ISA03 | SECURITY INFO QUALIFIER | I03 | M | 2 | 2 | ID | 00 = NO SECURITY INFO REQUIRED |
| ISA04 | SECURITY INFORMATION | I04 | M | 10 | 10 | AN | NO INFO BUT BLANK-FILLED |
| ISA05 | INTERCHANGE ID QUALIFIER | I05 | M | 2 | 2 | ID | 08 = SAFEWAY'S UCC QUALIFIER |
| ISA06 | INTERCHANGE SENDER ID | I06 | M | 15 | 15 | AN | 9251750000 = SAFEWAY'S ISA COMM ID |
| ISA07 | INTERCHANGE ID QUALIFIER | I07 | M | 2 | 2 | ID | __ = TRADING PARTNER'S EDI ID QUALIFIER |
| ISA08 | INTERCHANGE RECEIVER ID | I08 | M | 15 | 15 | AN | TRADING PARTNER'S ISA COMM ID |
| ISA09 | INTERCHANGE DATE | I09 | M | 6 | 6 | DT | DATE IN YYMMDD FORMAT |
| ISA10 | INTERCHANGE TIME | I10 | M | 4 | 4 | TM | TIME IN HHMM FORMAT |
| ISA11 | INTERCHANGE CTRL STANDARDS ID | I11 | M | 1 | 1 | ID | U = CODE VALUE for U.S. EDI COMMUNITY |
| ISA12 | ISA CONTROL VERSION NUMBER | I12 | M | 5 | 5 | ID | VERSION USED = 00401 |
| ISA13 | INTERCHANGE CONTROL NUMBER | I13 | M | 9 | 9 | NO | INTERCHANGE CONTROL NUMBER |
| ISA14 | ACK REQUESTED | I14 | M | 1 | 1 | ID | 0 = NO ACKNOWLEDGEMENT REQUESTED |
| ISA15 | USAGE INDICATOR | I15 | M | 1 | 1 | ID | P = PRODUCTION DATA (T = TEST) |
| ISA16 | COMPONENT ELEMENT SEPARATOR | I16 | M | 1 | 1 | ID | > = SUB-ELEMENT SEPARATOR |
| SAFEWAY USES THE FOLLOWING CHARACTERS: | | | | | | | * = ELEMENT SEPARATOR (ASTERISK) |
| | | | | | | | ~ = SEGMENT TERMINATOR (TILDE) |

Sample Data:

ISA*00* *00* *08*9251750000*08*1234560000*030324*0208*U*00401*000011407*0*P*>~

| GS | Functional Group Header | | | | | | |
|------|---------------------------|-----|---|---|----|----|------------------------------|
| GS01 | FUNCTIONAL ID CODE | 479 | M | 2 | 2 | ID | FUNCTIONAL ID CODE: AG |
| GS02 | APPLICATION SENDER CODE | 142 | M | 2 | 15 | AN | SAFEWAY'S GS ID = 8019721193 |
| GS03 | APPLICATION RECEIVER CODE | 124 | M | 2 | 15 | AN | TRADING PARTNER'S GS ID |
| GS04 | DATE | 373 | M | 8 | 8 | DT | DATE IN CCYYMMDD FORMAT |
| GS05 | TIME | 337 | M | 4 | 8 | TM | TIME IN HHMM FORMAT |
| GS06 | GROUP CONTROL NUMBER | 28 | M | 1 | 9 | NO | GS CONTROL # |
| GS07 | RESPONSIBLE AGENCY CODE | 455 | M | 1 | 2 | ID | 'X' FOR VICS |
| GS08 | VERSION/RELEASE ID CODE | 480 | M | 1 | 12 | AN | '004010' VERSION RELEASE |

Sample Data:

GS*AG*8019721193*1234567890*20030324*0208*917*X*004010VICS~

| ST | Transaction Set Header | | | | | | |
|------|--------------------------------|-----|---|---|---|----|---------------------------------|
| ST01 | TRANSACTION SET ID CODE | 143 | M | 3 | 3 | ID | TRANSACTION SET CODE: 824 |
| ST02 | TRANSACTION SET CONTROL NUMBER | 329 | M | 4 | 9 | AN | CONTROL NUMBER RELATIVE TO GS06 |

Sample Data:

ST*824*00917001~

VICS 824 004010
APPLICATION ADVICE

Last Modified: 03/11/2004, 1:40 PM

| | | STANDARDS | | | | | SAFEWAY |
|-----|------|-----------|-----|-----|-----|------|-------------------|
| EDI | NAME | Code | Req | Min | Max | Atrb | REQUIRED/ACCEPTED |

HEADER

| BGN | Beginning Segment for Application Advice | | | | | | |
|-------|--|-----|---|---|----|----|--|
| BGN01 | TRANSACTION PURPOSE CODE | 353 | M | 2 | 2 | ID | 00 = ORIGINAL (from TS810 or TS855) 34 = PAYMENT DECLINED (from TS 810) 12 = NOT PROCESSED |
| BGN02 | REFERENCE IDENTIFICATION | 127 | M | 1 | 30 | AN | VENDOR REFERENCE NUMBER (invoice number or foreign PO number) |
| BGN03 | DATE | 373 | M | 8 | 8 | DT | VENDOR REFERENCE DATE |

Sample Data:

BGN*34*0202221*20030323~

| N1 | Name (MESSAGE FROM) | | | | | | |
|------|---------------------|----|---|---|----|----|--------------------------------|
| N101 | ENTITY ID CODE | 98 | M | 2 | 3 | ID | FR = MESSAGE FROM |
| N102 | NAME | 93 | C | 1 | 60 | AN | SAFEWAY INC |
| N103 | ID CODE QUALIFIER | 66 | C | 1 | 2 | ID | 9 = DUNS NUMBER WITH 4-SUFFIX |
| N104 | ID CODE | 67 | C | 2 | 80 | AN | 009127209XXXX = SAFEWAY DUNS # |

Sample Data:

N1*FR*SAFEWAY INC*9*009137209XXXX~

| N1 | Name (MESSAGE TO) | | | | | | |
|------|-------------------|----|---|---|----|----|-------------------------------|
| N101 | ENTITY ID CODE | 98 | M | 2 | 3 | ID | TO = MESSAGE TO |
| N102 | NAME | 93 | C | 1 | 60 | AN | VENDOR NAME |
| N103 | ID CODE QUALIFIER | 66 | C | 1 | 2 | ID | 9 = DUNS NUMBER WITH 4-SUFFIX |
| N104 | ID CODE | 67 | C | 2 | 80 | AN | VENDOR 13-DIGIT DUNS NUMBER |

Sample Data:

N1*TO*XYZ SUPPLIER CORP*9*1234567890000~

| N1 | Name (PAYEE - For Invoice Only) | | | | | | |
|------|---------------------------------|----|---|---|----|----|-------------------------------|
| N101 | ENTITY ID CODE | 98 | M | 2 | 3 | ID | PE = PAYEE |
| N102 | NAME | 93 | C | 1 | 60 | AN | VENDOR NAME |
| N103 | ID CODE QUALIFIER | 66 | C | 1 | 2 | ID | 9 = DUNS NUMBER WITH 4-SUFFIX |
| N104 | ID CODE | 67 | C | 2 | 80 | AN | VENDOR 13-DIGIT DUNS NUMBER |

Sample Data:

N1*PE*XYZ SUPPLIER CORP*9*1234567890000~

| PER | Administrative Communications Contact | | | | | | |
|-------|---------------------------------------|-----|---|---|----|----|--------------------------------|
| PER01 | CONTACT FUNCTION CODE | 366 | M | 2 | 2 | ID | AA = AUTHORIZED REPRESENTATIVE |
| PER02 | NAME | 93 | O | 1 | 60 | AN | (SAFEWAY) ECR/EDI DEPARTMENT |
| PER03 | COMMUNICATION NBR QUALIFIER | 365 | C | 2 | 2 | ID | TE = TELEPHONE |
| PER04 | COMMUNICATION NUMBER | 364 | C | 1 | 80 | AN | 925-467-3197 |
| PER05 | COMMUNICATION NBR QUALIFIER | 365 | C | 2 | 2 | ID | EM = EMAIL |
| PER06 | COMMUNICATION NUMBER | 364 | C | 1 | 80 | AN | ECREDI@SAFEWAY.COM |

Sample Data: PER*AA*ECR/EDI DEPARTMENT*TE*925-467-3197*EM*ECREDI@SAFEWAY.COM~

VICS 824 004010
APPLICATION ADVICE

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| | | STANDARDS | | | | | SAFEGWAY |
|-----|------|-----------|-----|-----|-----|------|-------------------|
| EDI | NAME | Code | Req | Min | Max | Atrb | REQUIRED/ACCEPTED |

DETAIL

| OTI | Original Transaction Identification | | | | | | |
|-------|-------------------------------------|-----|---|---|----|----|---------------------------------------|
| OTI01 | APPLICATION ACK CODE | 110 | M | 1 | 2 | ID | TR = TRANSACTION SET REJECT |
| OTI02 | REFERENCE IDENTIFICATION QUALIFIER | 128 | M | 2 | 3 | ID | TN = TRANSACTION REFERENCE NUMBER |
| OTI03 | REFERENCE IDENTIFICATION NUMBER | 127 | M | 1 | 30 | AN | VENDOR'S INVOICE or FPO NUMBER |
| OTI04 | APPLICATION SEND'S CODE | 142 | O | 2 | 15 | AN | FUNCTIONAL GROUP ID SENT ON ORIG TS |
| OTI05 | APPLICATION REC'S CODE | 124 | O | 2 | 15 | AN | FUNCTIONAL GROUP ID SENT ON ORIG TS |
| OTI06 | DATE (CCYYMMDD) | 373 | O | 8 | 8 | DT | FUNCTIONAL GROUP DATE SENT ON ORIG TS |
| OTI07 | TIME | 337 | O | 4 | 8 | TM | FUNCTIONAL GROUP TIME SENT ON ORIG TS |
| OTI08 | GROUP CONTROL NUMBER | 28 | C | 1 | 9 | N0 | GROUP CONTROL NBR SENT ON ORIG TS |
| OTI09 | TRANSACTION SET CONTROL NUMBER | 329 | O | 4 | 9 | AN | CONTROL NBR SENT ON ORIG TS |
| OTI10 | TRANSACTION IDENTIFICATION CODE | 143 | O | 3 | 3 | ID | TRANSACTION SET NBR SENT ON ORIG TS |

Sample Data:

OTI*TR*TN*0202221*7778889999*8019721193*20030321*0930*5520*055200010*810~

| DTM | Date/Time Reference | | | | | | |
|-------|---------------------|-----|---|---|---|----|--|
| DTM01 | DATE/TIME QUALIFIER | 374 | M | 3 | 3 | ID | 003 = INVOICE DATE (from TS810 or TS880) 009 = PO DATE (from TS855) 044 = SETTLEMENT DATE (from TS810) |
| DTM02 | DATE (CCYYMMDD) | 373 | C | 8 | 8 | DT | INVOICE DATE PRICE CHANGE EFFECTIVE DATE PURCHASE ORDER DATE |

Sample Data:

DTM*003*20030319~

| AMT | Monetary amount (Pertains to Rejected Invoices Only) | | | | | | |
|-------|--|-----|---|---|----|----|--|
| AMT01 | AMOUNT QUALIFIER CODE | 522 | M | 1 | 3 | ID | TP = TOTAL PAYMENT AMOUNT |
| AMT02 | MONETARY AMOUNT | 782 | M | 1 | 18 | R2 | INVOICE AMT SENT ON ORIG TS810 or TS880 0.0 IF ORIGINAL WAS TS855 |

Sample Data:

AMT*TP*22234.8~

| QTY | Quantity (Pertains to Rejected Invoices Only) | | | | | | |
|-------|---|-----|---|---|----|----|----------------------------------|
| QTY01 | QUANTITY QUALIFIER | 673 | M | 2 | 2 | ID | 53 = ORIGINAL PAYMENT ITEM COUNT |
| QTY02 | QUANTITY | 380 | C | 1 | 15 | R3 | TOTAL QTY SENT ON 880, G3101 |

Sample Data:

QTY*53*60~

VICS 824 004010
APPLICATION ADVICE

Last Modified: 03/11/2004, 1:40 PM

| | | STANDARDS | | | | | SAFEGWAY |
|-----|------|-----------|-----|-----|-----|------|-------------------|
| EDI | NAME | Code | Req | Min | Max | Atrb | REQUIRED/ACCEPTED |

DETAIL

| TED | Technical Error Description | | | | | | |
|-------|-----------------------------|-----|---|---|----|----|---|
| TED01 | APPL ERROR COND CODE | 647 | M | 1 | 3 | ID | 008 = OUT OF RANGE (PO number TS855) 009 = INVALID DATE (from TS880) 010 = TOTAL OUT OF BALANCE (from TS880) 012 = INVALID COMBINATION (from TS880) 024 = OTHER UNLISTED REASON (from TS880 or TS855) 813 = MISSING or INVALID NAME/ADDRESS (from TS880) MF = MISSING / INVALID VENDOR NUMBER MH = MISSING OR INVALID DUNS NUMBER MG = MISSING OR INVALID UPC P = MISSING OR INVALID ITEM QUANTITY Q = MISSING OR INVALID ITEM IDENTITY Note: Please refer to pages 8,9 & 10 of this document for more error details and description. |
| TED02 | FREE-FORM MESSAGE | 3 | O | 1 | 60 | AN | SAFEWAY GENERATED ERROR MESSAGE |
| TED07 | COPY OF BAD DATA ELEMENT | 724 | O | 1 | 99 | AN | ADD'L SAFEWAY GENERATED ERROR MESSAGE |

Sample Data:

TED*012*INVALID SHIP-TO OR INVALID PO NUMBER*****SHIP-TO DUNS SUFFIX/PO # (1922/912938)~

| NTE | Note/Special Instruction | | | | | | |
|-------|--------------------------|-----|---|---|----|----|-----------------|
| NTE01 | NOTE REFERENCE CODE | 363 | O | 3 | 3 | ID | GEN = GENERAL |
| NTE02 | DESCRIPTION | 352 | M | 1 | 80 | AN | SAFEWAY MESSAGE |

Sample Data:

NTE*GEN*CONTACT BROKER OR ORDER ENTRY DEPARTMENT

NTE*GEN*PLEASE CORRECT INVOICE(S) & RETRANSMIT EDI. PAPER INVOICES WILL NOT BE ACCEPTED.~

| SE | Transaction Set Trailer | | | | | | |
|------|--------------------------------|-----|---|---|----|----|--|
| SE01 | NUMBER OF INCLUDED SEGMENTS | 96 | M | 1 | 10 | NO | # OF SEGMENTS FROM ST TO SE |
| SE02 | TRANSACTION SET CONTROL NUMBER | 329 | M | 4 | 9 | AN | MUST BE SAME # AS IN ST SEGMENT |

Sample Data:

SE*14*00917001~

| GE | Functional Group Trailer | | | | | | |
|------|-------------------------------------|----|---|---|---|----|-------------------------------|
| GE01 | NUMBER OF TRANSACTION SETS INCLUDED | 97 | M | 1 | 6 | NO | # OF SETS IN FUNCTIONAL GROUP |
| GE02 | GROUP CONTROL NUMBER | 28 | M | 1 | 9 | NO | SAME AS <u>GS06</u> |

Sample Data:

GE*1*917~

| IEA | Interchange Control Trailer | | | | | | |
|-------|--------------------------------|-----|---|---|---|----|--------------------------------|
| IEA01 | # OF INCLUDED FUNCTIONAL GROUP | 116 | M | 1 | 5 | NO | # OF GROUPS IN THE INTERCHANGE |
| IEA02 | INTERCHANGE CONTROL NUMBER | 112 | M | 9 | 9 | NO | SAME NUMBER AS <u>ISA13</u> |

Sample Data:

IEA*1*000011407~

Sample 824 Raw Data Related to Rejected Documents

FOR REJECTED INVOICE

ISA*00* *00* *08*9251750000*08*1234560000*030324*0208*U*00401*000011407*0*P*>~
GS*AG*8019721193*1234567890*20030324*0208*917*X*004010VICS~
ST*824*00917001~
BGN*34*0202221*20030323~
N1*FR*SAFEWAY INC*9*0091372091700~
N1*TO*XYZ SUPPLIER*9*1234567890000~
N1*PE*XYZ SUPPLIER*9*1234567890000~
PER*AA*ECR/EDI DEPARTMENT*TE*925-467-3197*EM*ECREDI@SAFEWAY.COM~
OTI*TR*TN*0202221*7778889999*8019721193*20030321*0930*5520*055200010*810~
DTM*003*20030319~
AMT*TP*22234.8~
QTY*53*60~
TED*012*INVALID SHIP-TO OR INVALID PO NUMBER*****SHIP-TO DUNS SUFFIX/PO # (1922/912938)~
NTE*GEN*CONTACT BROKER OR ORDER ENTRY DEPARTMENT~
NTE*GEN*PLEASE CORRECT INVOICE(S) & RETRANSMIT EDI. PAPER INVOICES WILL NOT BE ACCEPTED.~
SE*14*00917001~
GE*1*917~
IEA*1*000011407~

FOR REJECTED 855

ISA*00* *00* *08*9251750000 *12*7162256XXX *040304
*0906*U*00401*000037728*0*P*>~
GS*AG*8019721193*7162256XXX*20040304*0906*11*X*004010VICS~
ST*824*00011001~
BGN*12*326654*20040211~
N1*FR*SAFEWAY INC*9*0091372091700~
N1*TO*XXX Foods*9*0019990350000~
PER*AA*ECR/EDI DEPARTMENT*TE*925-467-3197*EM*ECREDI@SAFEWAY.COM~
OTI*TR*TN*326654*7162256XXX*8019721193*20040210*1900*16489*164890001*855~
DTM*009*20040210~
AMT**0~
TED*024*075928367321 ORDER UNIT OF MEASURE NOT 'CA', 'EA' OR 'PL'*****XX~
NTE*GEN*ORDER UNIT OF MEASURE NOT 'CA', 'EA' OR 'PL'~
SE*11*00011001~
ST*824*00011002~
BGN*12*326658*20040211~
N1*FR*SAFEWAY INC*9*0091372091700~
N1*TO*XXX Foods*9*0099990350000~
PER*AA*ECR/EDI DEPARTMENT*TE*925-467-3197*EM*ECREDI@SAFEWAY.COM~
OTI*TR*TN*326658*7162256XXX*8019721193*20040210*1900*16489*164890005*855~
DTM*009*20040210~
AMT**0~
TED*008*326658 PO NUMBER NOT IN ASSIGNED RANGE~
NTE*GEN*PO NUMBER NOT IN ASSIGNED RANGE – ORDER IS REJECTED~
TED*024*0000999999999999 ITEM QUANTITY NOT NUMERIC*****99999~
NTE*GEN*ITEM QUANTITY NOT NUMERIC -- ITEM IS REJECTED~
TED*024*004470009219 UPC QUALIFIER NOT 'UA'*****AA~
NTE*GEN*UPC QUALIFIER NOT 'UA' – ITEM IS REJECTED~
SE*15*00011002~
GE*2*11~
IEA*1*000037728~

824, Application Advice - Communication Workflow Related to Reject Invoice

Below is a list of possible errors or rejections FROM INVOICES and corrective actions relative to the issues:

| Invoice Rejection Message | Reason for Rejection | Action |
|---|--|---|
| Invalid Ship-To/PO Number | Either an Incorrect PO # was referred to on invoice; incorrect Ship-To DUNS/Facility; incorrect Bill-To DUNS; incorrect Vendor's DUNS #. | Refer back to original purchase order & verify PO #; ST, BT, Vendor DUNS; Use DUNS Listing resource. |
| Case UPC or Item Code Not Numeric | | Refer back to original purchase order & verify Case UPC code. |
| Different Cost For Same UPC | UPC is listed twice and is shown with different costing. | EDI invoice only allows one occurrence of G17 for one UPC; refer to original PO for costs and allowances. |
| Different Allow/Charge for Same UPC | UPC is listed twice and is shown with different allowances. | EDI invoice only allows one occurrence of G17 for one UPC; refer to original PO for costs and allowances. |
| Invoice Summary Does Not Match Detail | Summary Level Total does not match actual item detail calculations. | Compare actual calculations versus data set's G33 or TDS monetary value. |
| Invoice Allow/Charge Element CD Invalid | Invalid Code used on the G72 or SAC segment | Determine what the allow/charge is for; call EDI Department for assistance. |
| Invoice Header Record Has No Detail | Missing segments on EDI invoice set | Check EDI invoice raw data for mandatory fields. |
| PO Number Not Numeric/Six Digits | Invalid PO # | PO # should be six digits at all times and should be the same one referred to on the original purchase order. (Include leading zeros) |
| Remit To DUNS Number Mismatch | EDI invoice reflects a DUNS # which can not find a match in our system | Check DUNS # on raw data to make sure it is consistent to what was supplied to Safeway. |
| Invalid Ship-To Facility | Incorrect Ship-To Facility | Check PO for correct facility #. |
| Invalid Ship-To DUNS Number | Incorrect Ship-To DUNS transmitted | Refer to original PO: USA = 009137209 + 4 Canada = 210098852 + 4 |

824, Application Advice - Communication Workflow Related to Rejected 855

Below is a list of possible errors or rejections for CRP Purchase orders and corrective actions relative to the issues:

| Invoice Rejection Message | Reason for Rejection | Action |
|--|---|--|
| PO number not numeric | All Safeway issued PO numbers are 6 digits numeric, including leading zeroes when appropriate. ORDER IS REJECTED | Check PO number against range assigned, correct and resend the 855 |
| PO number not in assigned range | PO number must be in assigned range for the distribution center that is the destination of this order. ORDER IS REJECTED | Check PO number against range assigned for this distribution center, correct and resend the 855 |
| Duplicate received PO | PO number used is already on file as a received PO. PO numbers can not be reused within 2 years. ORDER IS REJECTED | Contact Safeway EDI department for new PO range and resend the 855 |
| Duplicate of an outstanding PO | PO number used is already on file as an open PO. You may have sent this same 855 twice or used the same number for multiple transactions. ORDER IS REJECTED | Determine if the same 855 was sent a second time. If the same number was used on more than one 855, assign new numbers and resend. |
| PO due date not numeric | The PO due date is not 8 digits numeric. ORDER IS REJECTED | Check format and date content, correct and resend 855 |
| Vendor not authorized to send 855 transactions for this loc. | Safeway records indicate that the vendor is not in production for CRP for this distribution center. ORDER IS REJECTED | Contact Safeway EDI department to determine status for this distribution center |
| Vendor account not active | The vendor assigned to one or more of the item UPC codes is not an active vendor in the Safeway system ORDER IS REJECTED | Contact Safeway buyer to make sure that you are listed as the vendor for each of the line items in the order. Resend the 855 once the issue is resolved. |
| Duns number mismatch | The duns number used in the N1 segment does not match the duns number on file for this vendor ORDER IS REJECTED | Contact Safeway EDI department to make sure the duns number on file is correct for your company. Resend the 855 |
| Item not on file or on discontinued status | The UPC code on the associated line item is not known to the Safeway system or is discontinued. | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |



THE SAFEWAY COMPANIES

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| | | |
|--|---|---|
| Ship pack error | The pack size for the associated line item does not match the pack in the Safeway system. | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |
| Pack size is not numeric | The pack size for the associated line item is not numeric | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |
| UPC not numeric | UPC codes must be 12 digits numeric (2-5-5) | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |
| UPC qualifier not 'UA' | Safeway only accepts UPC case code with qualifier 'UA' | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |
| Item quantity not numeric | The quantity ordered is not numeric | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |
| Order unit of measure not 'CA', 'EA', or 'PL' | The unit of measure for the associated line item is not recognized by the Safeway system | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |
| Item quantity inconsistent with warehouse pack and conversion factor | Item specified as 'each' is not multiple of pack or conversion factor on file. | The item is dropped from the PO. Contact your buyer to have the correct item added back to the PO |